NOTE: Before starting this procedure ensure the changer is plugged in, the ON/OFF switch is on, the hopper is full of coins, and all wire harnesses are connected securely and correctly. The wires exiting the red connectors should point away from the board!!

Start Here!

**IS THE "EMPTY" LED "ON"?**

Yes

**IS THE 120VAC plug pushed into the bottom of the logic board and into the wall?**

Yes

**Using a meter check the 2.5amp fuse. Is it good good?**

Yes

Check the 120VAC wall breaker.

NO

Replace the logic board.

NO

Will the CoinCo bill acceptor attempt to pull bills in at all?

YES

It appears as if your CoinCo is dirty or the belts are worn. Please try the following:
1. Go to Page 7 and perform the cleaning procedure.
2. If that is unsuccessful inspect the plastic lower housing for deep scratches or VANDALISM.
3. If the CoinCo has accepted over 50,000 bills it could need new belts.

NO

NO

The hopper is jammed.

#1

HOPPER IS SHUT DOWN.

#2

Hopper Exit window is blocked. Please do the following:
1. Remove all the coins.
2. Take off the Track side cover of the hopper.
3. Remove the object from the window.
4. Reassemble the hopper.

#3

Is the On/Off (I/O) switch on? (I pressed down?)

Yes

THE MAIN LOGIC BOARD. WHAT NUMBER(S) ARE DISPLAYED?

#5

The hopper has a low coin shut down. Please do the following:
1. Ensure the hopper is full of coins. Turn off the machine, wait 5 sec. then turn it back on again.
2. Clean the 3 gold plates at the bottom of the hopper where the coins are poured in with a scotch bright pad or emery cloth.
3. Check continuity of the wires from the gold plates back to the logic board.

FOR TECHNICAL SERVICE OR TO OBTAIN A RETURN AUTHORIZATION NUMBER CALL (888) 741-9840

ANY REPAIR RETURNED WITHOUT A RETURN AUTH. # WILL BE REFUSED!!